If a patient is already enrolled through Prospect Data;

* If enrollment is not completed and status in Customer Request & OptInOut tables is IP=InProgress, then text flow will be initiated and status of pervious enrollment will be marked as CL=Cancel in both Customer Request & OptInOut tables
* If enrollment is completed and status in Customer Request & OptInOut tables is CM=Completed, then text flow will not initiated
* If enrollment is completed and Patient OptedOut/STOP from the program. Prospect data again received against same patient then text flow will be initiated to enroll again
* If it were for a new medication, they would simply receive the standard order update messages. But again, no welcome messaging would be needed since they are already enrolled.

If a patient is already enrolled through IVR;

* If an IVR caller attempts to re-enroll the same number, we need to play an error message. I will spec this out and get an updated IVR flow to you.